

PATSCHERKOFEL LODGE MT BULLER

Arrival/Departure Information

Please notify the manager of your arrival time as a courtesy

DOOR CODE

Please note and remember the door code on your booking receipt

ARRIVAL

- Check in time is 5pm
- **Please notify the manager of your arrival time as a courtesy**
- If you arrive early and your room is occupied, please leave luggage in the small lounge or as directed by the manager
- A bed making service is available for a fee and can be scheduled with the manager prior to arrival
- Linen is provided for all guests
- The Doona cover is to be placed over the Doona Protector – DO NOT remove the protector upon departure

Departure

- Check out time is 4pm (3.30pm during peak times)
- Rooms can be vacated early should you wish to ski all day - please leave luggage in the small lounge or as directed by the manager
- Allow sufficient time prior to clean your room thoroughly (Rooms left in an undesirable condition will incur a fine of \$50 fine)
- Room Cleaning can be pre-booked for a fee by with the Manager

ROOMS

- Vacuum all floor surfaces including under beds

- Wipe all surfaces – bedside tables, window sills, shelves
- Clean mirror
- Open curtains, close window
- Put heater on 2
- Turn off lights

BEDS

- Doona – remove external doona cover ONLY
- Remove all linen and towels and place in linen and towel shoots accordingly

BATHROOMS

- Place bin bag in kitchen bin and Replace Bin Liner
- Vacuum and mop
- Using the cleaning products available thoroughly clean and dry shower, mirror, basin, shelves
- Wash bathroom glasses in dishwasher and replace in bathrooms
- Remove all personal items

FOOD

- Remove all food from fridges, freezers and cupboards
- Wipe out cupboards and wash fridge trays
- Wash and sterilise all dishes and PUT AWAY

SKI ROOM & DRYING ROOM

- Remove all ski gear & skis and place in your designated lockers/racks
- DO NOT leave boots on the floor next to boot pegs
- Any items found after departure will be donated to charity